



## Our Mission

Provide a caring shelter and eventual placement of adoptable animals;

Advocate for companion animals;

Provide education on the proper care of animals and promoting the understanding of the need to control the population of unwanted animals.

Be the leading resource in our community for facts and information about proper animal welfare while measurably changing consciousness in our community about the value and importance of pets in society.



## Benefits For You!

- Interact with animals
- Make new friends
- Gain work experience and references for your resume

## CHANGING LIVES WITH KINDNESS - VOLUNTEERS

### Greeter

Be the front line and the face of QAS to potential adopters and the public!  
 Help connect animals and people.

#### Skills/Experience:

- Have strong interpersonal skills and enjoy interacting with the public in a non-judgmental and professional manner
- Able to follow shelter safety and sanitation protocols
- Able to be on your feet for a 2 hour shift
- Previous animal handling experience, especially cats
- Able to lift 15 lbs
- Understanding of English and able to follow both verbal and written directions. Exhibit a willingness to learn
- 18 years old or older
- Able to work in a team environment and support and communicate professionally and politely with fellow volunteers and the public
- Able to handle redirection and constructive criticism without responding with negativity
- Able to work with limited supervision
- Access to email
- Previous customer service experience preferred

#### Responsibilities:

- Greet visitors in a warm and welcoming manner
- Direct patrons and answer their basic questions about the shelter or about specific animals
- Suggest animals for potential adopters based on their situation and animal's needs
- Handle cats to move them from their kennels to a visitors room, and back again
- Provide preliminary information to adoption reps for adoption applications
- Do laundry. Empty trashcans

#### Commitments

- Minimum 2-hours per week for assigned day/shift
- Able to reliably commit to the same shift every week and provide reasonable notice if unable to work
- Minimum 3 month commitment
- Adhere to the QAS Code of Conduct
- Support the QAS mission and objectives